



Hills Homes' update (as of 17 June 2020)

Hills Homes' cautious and phased restart of certain activities from 1 June, whilst paying careful attention to social distancing and making our sites and workplaces COVID-19 secure, have progressed well.

Despite the challenging times we find ourselves in, we have been working very hard over the last few weeks in cooperation with all parties to proceed with completion of a number of committed property sales enabling buyers to safely move into their new houses and set up home.

In the coming weeks, as we re-mobilise sites, we will further enable other buyers to complete on the purchase of their properties at Calne, Hilperton, Tetbury and Corston.

For those home owners who have been able to move into their new homes during this period, we would like to offer reassurance that in line with the Consumer Code for Home Builders we continue to provide a full after sales service. However, due to the restrictions presented by the Coronavirus pandemic, we will only prioritise emergency issues that arise and do our best to respond to these as soon as possible. Other routine or minor matters cannot be dealt with as a priority during this time. These will be logged and attended to when the situation for access to occupied dwellings and COVID-19 precautions make it practical and safe to do so.

We thank all our new home owners for their support and understanding.

Nick King
Group director – Hills Homes